



Customer Notification: Payment for Services

For our customer's convenience, our Point of Sale System does retain a customer's credit card should it be used as payment for an outgoing order. The system is secure, the information is not shared with any other agency, and our employees cannot see anything other than the last four digits of the account.

Following the first use of the credit card payment, your card will be charged as soon as the garments are ready to be pick up. This allows customers to simply pick up and go.

A credit card must be placed on a customer account for the following types of services:

Wedding Gown cleaning and preservation

Leather cleaning and/or repair

All alterations and repairs

Comforter Cleaning

Rug Cleaning

Shoe Repair

Please be aware that your credit card will be charged when these items are complete and ready to be picked up. Should other orders be ready, those will also be charged to the card on file.

We do require either an email address or cell phone number on each customer account. This information is used to communicate with you should we have questions regarding your garments, and also to notify you when your items are ready.

Each communication also provides a unique link which you may opt to use to review your account with us.

If you have any questions, please feel free to contact us through the system and we will respond within 24 hours during the week and 48 hours on the weekend.